# **Farris Memorial ENT**

1706 E Joyce Blvd, Ste. 1, Fayetteville, AR 72703

### **Patient Information**

Patient Name			
Birthdate/ Age	Sex: $\square$ M $\square$ F	SSN#	
Address	City	StateZip	Code
Home phone:	Cell Phone:		
Employer:	Work Phone:		
Email address:	@ How is the	best way to contact you: Wi	th letter? Patient portal?
Please check one:  Married Single Wie	dowed other Spouse Name:		
Ethnicity (Origin):  Not Hispanic or Latino Hispanic or Latino	Spouse: DOB:	SSN#	
Hispanic of Launo	Spouse: Phone:	Employer:	
Race: White African American Asian	☐Native Hawaiian/Other Pacific Island	er Native American India	n/Alaskan
Preferred (primary) Language:		·	
Referring Physician:	Primary Care Pl	nysician:	
Preferred Pharmacy & Location:		_	
Who is bringing in minor patient today:			
If patient is a minor please give us parent/gua	ardian's information below.		
Father's/Guardian Name	DOB	SSN	
Address if different from child's	City	State	Zip Code
Home Phone Number ( )	Cell Phone Number	( )	
Employer	Work Phone ( ) _		
Mother's/Guardian Name		SSN	
Address if different from child's	City	State	Zip Code
	Cell Phone Number		
Employer	Work Phone ( )		

Please <u>turn this form over</u> and complete page two of this form. We need a signature at the bottom of page two to be able to treat you today.

Is this visit related to an Accident/Injury	?? ☐ YES ☐ NO		
If YES, please supply date of accident/ If YES, was this accident/injury autom			
If auto related please list auto insurance	ce coverage:		
Is this visit to be filed with Worker's C	comp? □ YES □ NO		
If YES to Worker's Comp, Plea	se supply Company Nai	me and Contact Person	
All worker's comp patients must have wr	itten proof from their employ	er stating this claim is approved for w	c/c payment and where to send bills.
Please give insurance ide	entification car	ds to the reception	ist to be photocopied/
Scanned and placed in y information below:	our permanen	t record. If you don't ha	ave your card please fill out
Name of Primary Insurance Company	7		
Address	City	State _	Zip Code
Policy/Group number		I.D. number	
Name of Insured		SSN of Insured	
Insured's Employer		Address	
City		State	Zip Code
Name of Secondary Insurance			
Address	City	State	eZip Code
Policy/Group number		I.D. number	
Name of Insured		SSN of Insured	
Insured's Employer		Address	
City		State	Zip Code
By signing below I, or my authorized representests and procedures and to provide any mediagnose and treat my illness or injuries. It the reason for any particular diagnostic examples burdens and benefits associated with these of I authorize the release of any medical infort I authorize the release of all or part of the Farris Memorial ENT for medical treatment I understand and agree that regardless of a services rendered. I certify that all information above information. The undersigned hereby	sentative on my behalf, aut dications, treatment or the understand that it is the re mination, test or procedur options as well as alternati mation necessary to proce- patient's medical records to it.  ny insurance status, I am un ation provided is true and	erapy necessary to effectively assessive sponsibility of my individual treates, the available treatment option we courses of treatment ss insurance claims and payment ophysician's office(s) in the event altimately responsible for the bala correct to the best of my knowled.	of medical benefits to provider or supplier. It that the doctor needs to refer outside of medical benefits to provider or supplier. It that the doctor needs to refer outside of mace of my account for any professional ge. I will notify you of any changes in the

\_Date \_\_

Signed\_

TIENT NAME:		DATE:	
	Past Me	edical History	
Do you ha		any of the following? Please circle	
llergies	Yes/No	Hearing problems	Yes/No
nesthesia Difficulties	Yes/No	Heart problems *Please specify below	Yes/No
rthritis	Yes/No	High Blood Pressure	Yes/No
sthma or breathing problems	Yes/No	HIV or AIDS	Yes/No
leeding disorders	Yes/No	Kidney Disease *Please specify below	Yes/N
ancer *Please specify below	Yes/No	Neurological Disorder *Please specify below	Yes/N
oronary Artery Disease	Yes/No	Seizures	Yes/N
iabetes	Yes/No	Snoring/Sleep Apnea problems	Yes/N
mphysema	Yes/No	Stroke	Yes/N
epatitis	Yes/No	Thyroid Problems *Please specify below	Yes/N
atex Allergy	Yes/No	Dementia/Alzheimer's	Yes/N
ease list any other serious or chro	nic illness not cov	vered by above:	
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ease list any other serious or chron	nic illness not cov	vered by above:	
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	Past Surgic	al History		
Proced			ocation	
=	Family F wn to have occurred in the f	amily with the approp		
father, <b>GM</b> -grand	•	amily with the approp		
	wn to have occurred in the f mother, <b>GF</b> -grandfather, <b>A</b> -	amily with the approp Aunt, <b>U</b> -uncle, <b>B</b> -broth	her, <b>S</b> -Sister, <b>C</b> -cousin	
father, <b>GM</b> -grand ementia/Alzheimers	wn to have occurred in the f mother, <b>GF</b> -grandfather, <b>A</b> - Cancer	amily with the approp Aunt, <b>U</b> -uncle, <b>B</b> -broth Hearing Problems	her, <b>S</b> -Sister, <b>C</b> -cousin Obesity	
father, <b>GM</b> -grand ementia/Alzheimers sthma	wn to have occurred in the f mother, <b>GF</b> -grandfather, <b>A</b> - Cancer Stroke	Aunt, <b>U</b> -uncle, <b>B</b> -broth  Hearing Problems  High Cholesterol  High Blood	Obesity Blood Clots	
father, <b>GM</b> -grand ementia/Alzheimers sthma Icoholism	wn to have occurred in the f mother, <b>GF</b> -grandfather, <b>A</b> - Cancer Stroke  Depression/Mental Illness	amily with the approp  Aunt, U-uncle, B-broth  Hearing Problems  High Cholesterol  High Blood  Pressure	Obesity  Blood Clots  Kidney Problems	
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### FARRIS MEMORIAL ENT, PA

#### **OFFICE POLICY RULES**

#### Dear Patient:

Thank you for choosing us as your health care provider. Our main concern is that you receive the proper treatments needed to restore your health. Therefore, if you have any questions or concerns about our payment policies, please do not hesitate to ask.

We ask that all patients read and sign our Office Policy Rules as well as complete our Patient Information Form Prior to seeing the doctor.

Payments for services are due at the time services are rendered unless prior arrangements are made with the office manager. Insured patients will need to pay either their deductible, co-pay or co-insurance amounts due. If we are in a contract agreement with your insurance company, and you have a specialist co-payment or allowed amount, then that amount can be paid. Just a reminder, not all co-payments apply to specialist. Please check with your insurance concerning this prior to services.

By Law we are required to have the patient, prior to being seen, sign a consent for use or disclosing protected health information to carry out treatment, payment, or healthcare operations. By signing this form you are hereby agreeing to this consent.

As a courtesy to our patients we file most primary insurance carriers. If you wish to file the claim yourself, please advise the front office staff prior to being seen. If for some reason we cannot file your insurance claim, we will send you a standardized insurance form in the mail within 7 to 10 business days for you to forward to your insurance carrier.

We attempt to file most secondary insurance carriers except Champus/Champva/Tricare. If for some reason we cannot file with your secondary insurance company, we will send you the claim form to file with them upon your oral or written request. You will need to attach our form to a copy of your primary insurance carrier's Explanation of Benefits and mail it to your secondary insurance carrier. There is a \$5 charge for any reprints of insurance forms.

However, you must understand that:

- 1) Your insurance policy is a contract between you, your employer and the insurance company. We are NOT a party to that contract, our relationship is with you, not your insurance company.
- 2) All charges are your responsibility whether your insurance company pays or not. Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select certain services they will not cover.
- 3) Fees for surgery (ies), along with unpaid deductibles and co-payments are due prior to surgery date.
- 4) If the insurance company does not pay your balance in full within 60 days from the date services were rendered, we require that you pay the balance due or make regular monthly payments on your account.
- 5) Returned checks are subject to a \$25 NSF fee. Balances older than 60 days past due without a regular monthly payment will be subject to interest charges of .50 per month to help cover postage
- 6) Overpayment or Refunds will be mailed back to the patient after a 10 business day waiting period. Amounts under \$5 will be applied as a credit to the patients account.
- 7) Be aware that certain procedures may not be included in your Office Visit co-pay/allowed amount and will be an additional charge. These include but are not limited to: video scope of the nose/throat, hearing test, nasal cautery/pack, biopsy, foreign body removal.

Please remember that there are other patients that could use an appointment time. We ask that you call us as early as possible if you need to cancel your appointment. No-show appointments could be subject to the rate of a normal office visit charge. Please call if you have to cancel or reschedule an appointment.

Again, thank you for choosing our office as your health care provider. We appreciate your trust in us and v	ve honor the opportunity to serve you.
Your signature below will be for the intent of all services from this date forward.	

Patient Signature:	(OR guardian/parent/legal representative)
Date:	OVER →

### **Farris Memorial ENT**

1706 E. Joyce, Suite 1, Fayetteville, AR 72703

## Patient acknowledgement of Receipt of Privacy Notice

I understand that as part of the provision of healthcare service, Farris Memorial ENT creates and maintains healthcare records and other information describing among other things, my health history, symptoms, examination and test results, diagnosis, treatment and any plans for future care or treatment.

I have been provided with a Notice of Privacy Practices that provides a more complete description of the uses and disclosures of certain health information. I understand that I have the right to review the notice prior to signing this consent. I understand that the organization reserves the right to change their Notice and will provide me the new Notice of Privacy Practices if there are any changes.

I understand that I have the right to object to the use of my health information for directory purposes. I understand that I have the right to request restrictions as to how my health information may be uses or disclosed to carry out treatment, payment, or healthcare operations (quality assessment and improvement activities, underwriting, premium rating, conducting or arranging for medical review, legal services, and auditing functions, etc.) and that the organization is not required to agree to the restrictions requested.

This acknowledgement is given freely with the understanding that:

- 1. Any and all records, whether written or oral or in electronic format, are confidential and cannot be disclosed for reasons outside of treatment, payment or healthcare operations without my prior written authorization, except as otherwise provided by law.
- 2. I have the right to request that the use of my Protected Health Information, which is used or disclosed for the purposes of treatment, payment or healthcare operations be restricted. I also understand that the Practice and I must: agree to any restrictions in writing on the use and disclosure of my Protected Health Information, and agree to terminate any restrictions in writing on the use and disclosure of my Protected Health Information which I have been previously agreed upon.

PATIENT'S NAME	DATE
	_
PATIENT'S SIGNATURE	DATE OF BIRTH
(Please list the names of the individuals wit	h whom we may discuss your protected health information)
Name	Relationship to patient

This authorization is given freely with the understanding that: any and all records, whether written or oral or in electronic format, are confidential and cannot be disclosed without my prior written authorization, except as otherwise provided by law. A photo copy or fax of this authorization is as valid as this original. I may revoke this authorization at any time, except where information has already been released. This revocation must be in writing. Farris Memorial ENT, its employees, officers, and physician are hereby released from any legal responsibility or liability for disclosure of the protected health information to the extent indicated and authorized herein.

Patient Portal Use Agreement - Farris Memorial ENT
Patient name:
Farris Memorial ENT provides this site in partnership with eClinicalWorks for the exclusive use of its patients. The patient portal is designed to enhance patient-physician communications and improve patient care and satisfaction.
We strive to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the patient portal, the user agrees to provide factual and correct information.
The patient portal provides the following services:  - Access to view and print your Personal Health Record (PHR)  - Review of the patient's visit summary, medication list, treatment history  - Email secure messages for non-urgent needs  - View lab results that have been sent to you  - Medication refill requests  - Update your demographic information
My email address for the patient portal is:
I prefer not to sign up for the patient portal.
<ul> <li>The patient portal is not designed to provide internet based diagnostic services. Also the following limitations apply:</li> <li>No internet based triage or treatment requests can be made. Diagnosis can only be made and treatment rendered after the patient schedules and sees the provider.</li> <li>No emergent communications or services are provided. Any emergent conditions should be seen by urgent care appointment, the Emergency Department of the local hospital, or by calling 911.</li> <li>*DO NOT USE THE PORTAL TO COMMUNICATE IN AN EMERGENCY*</li> <li>You cannot request re-fill medication not currently prescribed by your physician.</li> <li>No requests for narcotic patient medication will be accepted.</li> </ul>
The patient portal is provided as a courtesy to our valued patients. If abuse or negligent usage is suspected, Farris Memorial ENT reserves the right at our own discretion to terminate patient portal offering, suspend user access, or modify services offered through the patient portal.
Protecting Your Private Health Information and Risks Farris Memorial ENT understands the importance of privacy in regards to your health care and will continue to strive to make all information as confidential as possible. Your private information, including email addresses, will never be sold or shared, without your written consent.
The patient portal is provided in partnership with our software vendor. The data is provided through a secure web portal which uses encryption to keep unauthorized persons from reading communications, information, or attachments. Secure messages and information can only be read by someone who knows the right password or pass-phrase to log in to the portal site.
This method of communication and viewing prevents unauthorized parties from being able to access or read messages while they are in transmission. No transmission system is perfect and we will do our best to maintain electronic security. However, keeping messages secure depends on two additional factors: the secure message must reach the correct email address, and only the correct individual (or someone authorized by that individual) must be able to get access to it.
If you pick up secure messages from a website, you need to keep unauthorized individuals from learning your password. If you think someone has learned your password you should promptly go to the website and change it. Please make sure to provide us with your correct email address and you must inform us if it ever changes.
Please read our HIPAA policy for information on how personal health information (PHI) is used at Farris Memorial ENT. All new and established patients have signed a HIPAA Notice of Privacy Practices Acknowledgement and have been given a copy of our HIPAA Privacy Policy. If you do not recall having signed a HIPAA acknowledgement or need to reacquaint yourself with our HIPAA policy, a printed or electronic copy in format will be provided to you for your review.
I acknowledge that I have read and fully understand this consent form. I have been given the risks and benefits of patient portal use and agree that I understand the risks associated with online communications between my physician and patient, and consent to the conditions outlined herein. I acknowledge that using the patient portal is entirely voluntary and will not impact the quality of care I receive from Farris Memorial ENT should I decide against using the patient portal. In addition, I agree to adhere to the policies set forth herein, as well as any other instructions or guidelines that my physician may impose for online communications. I understand that my email address is required for Farris Memorial ENT to enable my secure patient portal account, and provide instructions regarding how to use the account. I authorize Farris Memorial ENT to utilize my email address for this purpose only.

Patient signature \_\_\_\_\_ (OR guardian/parent/legal representative)